



APPENDIX 1 Community Planning Quarterly Briefing October to December 2012

This is a quarterly briefing designed to give everyone involved in the community planning process across the Caerphilly County Borough, as well as wider audiences, an overview of progress on the Community Strategy. Information has been supplied by each of the co-ordinators leading on different themes of the Community Strategy please get in touch directly with the co-ordinators for further information.

Community Planning (Jackie Dix, Alison Palmer & Howard Rees)
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Good progress is being made in developing the Caerphilly Local Service Board (LSB) Single Integrated Plan (SIP), following the guidance from the Welsh Government in *Shared Purpose – Shared Delivery: guidance on integrating Partnerships and Plans*. The *Unified Needs Assessment*, the evidence base, for gaining a clear picture of priorities to focus on in improving services and bring about quality of life improvements for local people, has been completed.

In November four workshops were undertaken with community planning partners and stakeholders, which further developed the evidence base using Results Based Accountability (RBA) methodology, focusing on five priority outcomes themes:

- Safer Caerphilly
- Greener Caerphilly
- Learning Caerphilly
- Healthier Caerphilly
- Prosperous Caerphilly

A further workshop has also been undertaken with stakeholders focusing on the development of a Caerphilly LSB Citizen Engagement Strategy and importantly an action plan to enhance and strengthen consultation and engagement around the Single Integrated Plan and its delivery.

The Caerphilly Single Integrated Plan will be published for consultation early 2013 for implementation by April 2013.

Please contact the relevant co-ordinator if you require further information on any of the above or Community Planning, Penallta House Tredomen Park, Ystrad Mynach CF82 7PG



The Caerphilly Local Service Board Standing Conference will take place on 23rd January 2013 at Llancaiach Fawr Manor. This will be the 28th conference held on community planning since November 1999. The report from the last Standing Conference, held in June 2012, is now available on the Caerphilly Local Service Board and Community Strategy website, including copies of presentations, a short video clip of the event and some photographs from the day.

<http://your.caerphilly.gov.uk/communityplanning/content/standing-conference>

Regeneration (Antony Bolter)

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Go2 My Town

The initiative is expanding across the County Borough. Heulwen Fowler and Nicky Batchelor joined the Go2 Team this autumn and have brought a wealth of experience and expertise to the project.



Their backgrounds range from IT mentoring skills through to IT support analysis. The expansion of the Go2My Town team has accelerated the rolling out of the virtual town centres across the county borough. The Go2My Town team launched the www.go2Risca.co.uk website at the new event site on Tredegar Grounds Park in Risca.

The team was on hand to talk to local traders on getting businesses online – giving the opportunity for a 24-hour shop window to showcase products and increase sales. Many businesses are nervous about trading online, but the Go2 My Town project can give peace of mind by offering a secure web hosting service, back up for their website and security as part of the Go2MyTown package. In addition, for businesses that do not have a website, there is 50% financial support available towards the cost of the site, giving businesses a professional website which is customised to their business.

Heads of the Valleys Business Seed Capital Fund

Funding worth £50,000 is available to businesses and business start-ups in the Heads of the Valleys area of Caerphilly County Borough. Last year 13 local businesses benefitted from financial support through the scheme and this year, nearly twice that number can benefit, depending on their level of investment. Businesses could benefit from up to 50% of eligible project costs to a maximum of £2,000 – and even retail businesses in the Heads of the Valleys area could be eligible for support.

Unique Places Christmas Cards



Caerphilly County Borough Council has worked together with town centres and local retailers to create a shopping card, which will give residents access to special offers and discounts in the run up to Christmas. The Unique Places Christmas Card is available at Libraries, Leisure Centres, Customer First Centres and local Tourist Attractions and its available to download from – www.caerphilly.gov.uk

Grants & Business Support Event - was held in September at Cherry Tree House, Pen-y Fan. The event was designed to help business owners and start-ups find out about the variety of support that is available to them – from financial support through to recruitment, training, networking and procurement. The main local business support agencies were brought together to give business owners and start-ups ease of access to the wide range of business support services. Fifteen business support organisations were represented which included: the Business Enterprise Support team, Caerphilly Business Forum, Finance Wales, Go Wales, Job Centre Plus, Procurement Services, Regional Centre Service, Wales Co-operative Centre, WRAP, the local Colleges and Enterprise Agencies. An estimated 60 businesses and persons wanting to start their businesses attended the event.

Google Juice Bar

Businesses again had the opportunity to find out about how to maximise the Internet for the benefit of their business.



Another highly successful Google Juice Bar was held in October to help businesses to get on line and make the most of modern technology. Google Juice Bars are a part of the Getting Welsh Business Online Campaign, which aims to help more businesses to benefit from the Internet and encourages businesses to trade online and maximise their online presence. Businesses had the opportunity to meet the Google Experts for one on one advice in informal sessions held at Tredomen Business & Technology Centre. Further

Google Juice Bars are planned for next year.

Caerphilly Business Forum Awards

Caerphilly Business Forum received a record number of entries for the Caerphilly Business Forum Awards and the standard has been exceptionally high. The Award Ceremony and Dinner Dance was held 23rd November at Llancaiach Manor House and was hosted by the TV Presenter Francis Donovan.



New Business Funding Event - the Business Enterprise Support Team worked in partnership with Business in Focus to bring this free business funding and networking event for start-ups in Caerphilly County Borough. There was grant support for start-up businesses; advice and business skills training, free business insurance diagnostic and eCommerce advice. New businesses and enterprises attended the event, which was held at Tredomen Business & Technology Centre in November. The event offered an opportunity for local start-ups to access a variety of useful information that can help make their business a success.

BBC Cymru Proms in the Park 8th September



Over 4000 people attended the event creating a fantastic atmosphere. There were performances from soprano Elin Manahan Thomas, tenor Andrew Staples and BBC Young Musician of the Year 2012 Laura Van der Heijden. The BBC National Orchestra of Wales accompanied the performances. The last night of the Proms celebrations came to a spectacular finish with Only Boys Allowed conductor Tim Rhys Evans and the One Show's presenter Alex

Jones joining the performers and crowds to sing the Welsh National anthem to a magnificent fireworks display over Caerphilly Castle.

Tour of Britain 6th September

Thousands of people lined the streets as the Tour of Britain returned to Caerphilly for a second year. On the back of the excitement of the Olympics, we were fortunate to welcome the Tour of Britain back and also the amateur Tour Ride. The Tour Ride took place on the same day where amateur cyclists embarked on the 93-kilometre ride taking on some of South Wales toughest climbs including Rhigos and Caerphilly Mountain.



Christmas in the County Borough

Caerphilly Medieval Christmas Fayre, 8th – 9th December with over 100 food and craft stalls, medieval entertainment, craft workshops. Returning by popular demand is the outdoor ice rink. The ice rink will be in town from 12th - 16th December and costs £3 per adult and £2 for under 16yrs and concessions. There are also lantern-making workshops in December (8th & 9th and 15th & 16th, 10am –5pm) in Caerphilly Leisure Centre where you can make your own lantern to be carried in the big parade through Caerphilly Town Centre on the 20th December.

Communities First Update

Ministerial approval for the next phase of the programme has now been granted. The Minister launched the new programme on 14th November at the Resource Centre in Graig y Rhacca.

Digital Inclusion

The Get Caerphilly Online Project has been extended until end September 2014 thanks to funding from Communities 2.0, with match funding from Caerphilly County Borough Council and Communities First. Caerphilly Council is now the Grant Recipient Body which ensures the project is aligned with the strategic priorities across the borough.

The project aims to get over 2,000 people trained up in basic computing and online. Two Digital Inclusion Officers are employed to work across the priority areas of Social Housing, 50+, Communities First, Disability and Economically Inactive.

The project also aims to recruit and manage a team of volunteers or Digital Champions who can pass on awareness and IT skills in their communities. In December Get Caerphilly Online will be launching Digital Fridays that will offer one to one IT support in libraries across the borough every Friday, staffed by volunteers. Initially this will take place in Bargoed, Caerphilly and Risca libraries, but eventually it is hoped to roll this out to all 17 libraries across the borough.

Universal Credit Pilot

In response to the impending Welfare Reforms, Caerphilly Council has been awarded funding by the Department of Work & Pensions to run a pilot that offers support and the skills to individuals to be able to claim their benefits online. The pilot runs until end September 2013 and a Project Co-ordinator and 3 Project Officers have been employed. The project aims to engage with 4,500 people to allow them to claim their benefits online and train 130 front line staff from the Council and partner organisations who can pass on the skills to their clients. Individuals will then be signposted to the Get Caerphilly Online project to further develop their IT skills.

Gwent Association of Voluntary Organisations (GAVO)

One Beat the Voluntary Sector Awareness Day – was held on the 27th October at the Council offices in Penallta House. It was a great success with 97 organisations providing displays highlighting the services they provide within communities. The event was opened by the Mayor of Caerphilly County Borough Council Cllr Gaynor Oliver. The 2012/13 Community Directory was launched by Cllr Dave Carter, Vice Chair of the Voluntary Sector Committee. Bob Cooke the Chair of the Voluntary Sector Committee gave the introductions to the *One Beat* event and what it stood for in working in partnership for the benefit of local communities. Howard Rees, Programme Manager for Caerphilly County Borough Council gave a presentation on Partnership and Collaborative Improvements. The

guest speaker, Roy Noble OBE, took to the stage, to give an inspirational presentation on the role of the voluntary sector and the power of volunteering in local communities. The audience did not stop laughing until he had finished with his humorous reflections. The Leader of the Council gave the closing remarks, with the Mayor welcoming all to the ongoing celebrations by the Caerphilly Community Chorus who led the way in opening the exhibition.

A note for your dairies is that next year's One Beat event will be taking place on the 19th October 2013 at Penallta House.

Services to voluntary organisations/members in the Caerphilly county borough area Facts and figures at a Glance

This year's GAVO's Annual Report confirms the great work done by the GAVO staff working in the Caerphilly county borough area as follows:-

Funding advice enquiries	831
Organisations gained funding	444
Total funding sought	£7,065,524
Total funding gained	£4,984,000
Volunteers recruited	206

Through the last few months GAVO staff have dealt with 3,811 enquiries, and the number of enquiries that needed follow up was 1,656. The GAVO's website received 25,538 hits.

Volunteering

Following talks held with the Aneurin Bevan Health Board and Senior Nurses GAVO Volunteering Team has started a pilot project within the Ysbyty Ystrad Fawr Hospital. The project is named the Sunflower Project funded through the Community Regeneration fund of Caerphilly County Borough Council and the Health, Social Care and Wellbeing grant scheme.

The team completed a mapping exercise, and visits to wards in the Hospital, with taster sessions organised for potential volunteers.

The project has started well with a team of 7 volunteers trained. For further information please contact Gillian Jervis, Hospital volunteering Co-ordinator on GAVO 01443-863540.

Trustees and Governance

GAVO officers over the last view months have continued to receive a higher than expected number of enquiries from trustees/directors on their roles and responsibilities within the voluntary sector. GAVO has put on a number of training courses to meet the needs of trustees and directors. For further information call the GAVO training team Jan Billingham or Daryl Harries on: 01663-241540. The GAVO Communities First team has set up 14 new groups within the voluntary sector over the last view months that have established new services, together with

15 new services established by existing organisations, assisting 109 community projects or partnerships.

Health Social Care and Well Being (Tiffany Thackwray)

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Rhymney Integrated Health and Social Care Centre

Work started on site on the Lawn Industrial Estate in Rhymney on 30th April 2012, and it is anticipated that building work will be complete by June 2013.

A public consultation has taken place with residents in the 'north' to select a name for the new building. The building will be called *Rhymney Integrated Health and Social Care Centre*, and it was agreed that the ward should be named the *Redwood Ward/Suite* to reflect links with Redwood Memorial Hospital.

A video diary of the development is being produced. Local residents will be invited to record their memories of Redwood Hospital and their aspirations for future health and social care services in the area.

Together for Health - South Wales Programme

On 26th September 2012, the Aneurin Bevan Health Board along with the other five Health Boards in South Wales launched a twelve-week programme of engagement with the public and staff on specialist hospital services in the region. Known as the *South Wales Programme*, the consultation so far has involved more than 300 clinicians, including doctors, nurses, midwives and therapists from the six Health Boards, plus representatives of local Community Health Councils, coming together to discuss how the NHS in South Wales can best provide consultant-led obstetric, paediatric and neonatal services, and accident and emergency services in South Wales.

The care patients receive has improved, but the way these specialist services are currently provided, combined with changes to the way doctors are trained and the ongoing UK-wide medical recruitment difficulties, means that this care could be better. Most hospital care is provided during the working day, Monday to Friday, and generally speaking, patient outcomes are good, but there is evidence to suggest that the quality of care and patient outcomes varies at night and at weekends.

For more information about the Programme, view the [South Wales Programme](#)

Carers Strategy Consultation - carers play a vital role in communities by looking after those who are in ill health, disabled, vulnerable or frail. It is acknowledged by both Caerphilly and Blaenau Gwent Social Services Departments that carers often provide unpaid care by looking after an ill, frail or disabled family member, friend or partner. This (draft) strategy has been jointly developed by officers of both Caerphilly and Blaenau Gwent Social Services Department with the specific purpose to:-

- Demonstrate the commitment of both Caerphilly and Blaenau Gwent County Borough Councils in achieving quality services in support of unpaid/family carers.
- Acknowledge that in caring for an individual it often requires a working partnership between unpaid/family carers and Social Services and/or Health staff.
- Raise awareness amongst unpaid/family carers of the actions to be taken to continually improve the support available to unpaid/family carers.
- Provide information that explains the rights and entitlements of unpaid carers, and services that are available to enable unpaid carers to continue to provide care for as long as they are able.

To assist in the process, both Caerphilly and Blaenau Gwent Social Services ask if you could take the time to read through the draft strategy and complete the online questionnaire. The deadline for response is 22nd December 2012

www.caerphilly.gov.uk

The Protection of Vulnerable Adults (POVA)

A further statement by the Deputy Minister for Children and Social Services: Safeguarding and Protection of People at Risk was welcomed on 18th October confirming Welsh Government commitment to introducing legislation to protect the most vulnerable in society. This is a significant step forward for those involved in the day-to-day work of the protection of vulnerable adults as it is anticipated that the Social Services and Well Being (Wales) Bill will provide clear responsibilities for all agencies including health and police. Representatives from the POVA Team have been involved in the Safeguarding and Protection Advisory network discussing the detail of the key principles in order to ensure they are clear to all who are involved in order to secure effective implementation. Representatives are also involved in the review of the Wales POVA Policy and procedure.

The POVA Team continues to co-ordinate and deliver a range of awareness and non-criminal investigation training and briefings. The team is currently developing a project with members of the Caerphilly 50+ Partnership to go out into the community to share information with their peers and local community groups.

For more information contact the POVA Team on: 01443 864563, email povateam@caerphilly.gov.uk or view www.caerphilly.gov.uk/pova

PARTNERSHIP PRIORITY UPDATES:

1 ALCOHOL - the Caerphilly Alcohol Action Plan has been approved by the Local Service Board and focuses on three priorities:

- Reduce the harm caused by alcohol
- Reduce health related effects associated with harmful drinking
- Reduce crime and anti social behaviour.

If you would like to receive a copy of the Action Plan please contact Tiffany Thackwray: thackt@caerphilly.gov.uk or telephone 01443 864546.

Effective Action on Alcohol Misuse Working Together to Improve Lives

This regional conference was hosted on October 10th by Caerphilly Council. Over 120 individuals attended and the objectives of the day were:-

- To encourage a regional approach and a way forward to address all alcohol related issues
- To share evidenced and innovative practice from national, regional and local experience
- To promote local alcohol services for a wider understanding of support provision

Keynote speeches were received from:-

- Dr Ruth Hussey OBE : Chief Medical officer Wales
- Andrew Misell : Alcohol Concern Cymru Manager

A copy of the report is available from Maria Evans, Lead Officer for Substance Misuse in Caerphilly on 01495 233408 or email evansm5@caerphilly.gov.uk

2 HEALTHY EATING

The Nutrition Action Plan 2012-13 is now available and focuses on 3 topics:-

- Improving population's knowledge around healthy eating
- Increase and maintain access to health nutrition
- Decrease the level of obesity in the borough

Work will focus on developing a process to monitor and evaluate actions within the plan. If you would like to find out more please contact : Tracey Deacon – Principal Public Health Specialist, Public Health Wales on 01495 241209 or email: Tracey.Deacon@wales.nhs.uk

3 PHYSICAL ACTIVITY

A draft *Creating An Active Caerphilly Action Plan* has been developed and focuses on three priorities:-

- Evidence – data analysis of existing evidence to assist information of future action

- Profile/Promotion – raised awareness of opportunities and benefits of physical activity
- Communities / Volunteers – increased opportunities available to residents in their local communities to participate and volunteer.

Work is progressing to populate this plan.

If you would like to find out more please contact David Phenis - Sport and Leisure Services Manager on phenidh@caerphilly.gov.uk or telephone 01495 235496.

Community Safety (Kathryn Peters)

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Partnership Performance

The Safer Caerphilly Community Safety Partnership (SCCSP) continues to work in partnership to reduce crime and disorder in Caerphilly county borough. The figures below were recorded on 4th November, and although there remains an overall reduction when compared to the same period of the previous year there has been a slight fall since the previous quarter. All Crime has reduced by 8%, whilst Criminal Damage has reduced by 18%, Vehicle Crime 20% and Dwelling Burglary 12%. One of the SCCSP's current priorities is to *reduce anti-social behaviour and improve the street scene*. The SCCSP has been working hard alongside partners, community groups and local volunteers to address this priority and related issues through a number of means. This includes initiatives such as: The Safer Caerphilly Four Strike Process, Project Bernie, The Street Pastors, Victims Champion and the Street Pride Initiative. All of this work has culminated in a 27% reduction in anti-social behaviour across the county borough.

The ASB Victim/Witness Champion - continues to attend all multi-agency groups to tackle anti-social behaviour, liaise closely with all departments within the local authority and outside agencies whilst supporting victims in the community and throughout the court process. Throughout April – September 2012, there have been 179 referrals made to the service. The Victims Champion (Lana Harrison) can be contacted on 01495 235441.

The Safer Caerphilly Volunteer Network - incorporates the diverse range of individuals who are actively involved in their communities and have an interest in working alongside other partner agencies to tackle crime and anti-social behaviour. The Volunteer Network is made up of 230 individuals from groups such as Neighbourhood Watch, Crime Prevention Panels, Community Groups and Partnerships, Street Pastors and Tenants and Residents Associations. If you would like to attend future events, or would like further information on the Volunteer Network please contact the SCCSP office on 01495 235350.

Partnership Communications and Engagement

The SCCSP's Fire Safety Action Team has started planning for *Project Bernie 2013*. Project Bernie is based on a social marketing concept, which aims to reduce deliberate grass fires by addressing behaviours and attitudes within the community. The project ran in the Bargoed area over the Easter period in 2011 and 2012 and involved a multi agency response to the problem which included an advertising and marketing campaign, patrols of the area and numerous youth activities, which all focused on addressing the problem of deliberate grass fires. The project has been extremely successful in the previous two years and will be run in the Bargoed area again over the Easter period of 2013. For more information on Project Bernie please contact Natalie Kenny on 01495 235442.

In addition to the above, the SCCSP and its constituent responsible authorities of Gwent Police, Caerphilly County Borough Council, Aneurin Bevan Health Trust, The South Wales Fire and Rescue Service, Wales Probation Trust and the Gwent Police Authority, together with other public and voluntary sector colleagues, continue to deliver core activity and services, striving to reduce and prevent crime, disorder, the impact of substance misuse, domestic violence and in doing so make Caerphilly county borough a safer place to live, work and visit.

For more information visit the Safer Caerphilly Community Safety Partnership website at - <http://www.caerphilly.gov.uk/saferccb>

50+ Positive Action (Mandy Sprague)

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The following projects are being taken forward by working groups of the 50+ Positive Action Partnership:-

The Information and Empowerment group are developing an **Informal Town criers network**. The network is designed to help provide our *town criers* with information about services and support in local communities, so they can pass on the information to older people that need help, advice and support. Membership of the network involves no meetings, with information of services that might be of help to local residents communicated by email. To join this new network please contact Hayley Smith on 01443 864604 or email smithh@caerphilly.gov.uk

The group is also working in partnership to develop local **community information WebPages** intended to be hosted by school websites.

Following past success with **Microwavable hot water bottles** the group is working in partnership with Health Challenge Caerphilly and Age Cymru, as part of the Keep Well Keep Warm Campaign, to provide 250 bottles for vulnerable older people across the borough. Care & Repair, the Gwent Frailty project and Age Cymru Gwent's hospital discharge service will distribute the bottles along with an information pack.

The Dignity, Respect and Age Equality group is working in partnership with the Commissioner for Older People and the WLGA Ageing Well programme to develop a **National 50+ Charter mark scheme**. This scheme will be piloted in Caerphilly with a few of the 50+ Positive Action Partner members, and if successful will be rolled out across Wales.

The Dignity In Care smarter working group is holding a workshop on 21st February and will work with care home residents, managers and local people to identify 8 priority actions to help progress this important work to improve the Dignity in care locally.

The group is working on **Peer to Peer 50+ Protection of Vulnerable Adults (POVA) awareness training** in partnership with the Social Services POVA and Learning Development teams. Three 50+ volunteers and mentors are being trained to deliver POVA awareness sessions to 50+ groups across the borough.

For more information on the work of the 50+ Positive Action Partnership please contact Mandy Sprague on 01443 864277

Caerphilly Safeguarding Children Board (Zarah Newman)

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Future Developments for Local Safeguarding Children Boards - the Board's work has been focused on achieving merger with the other Safeguarding Children Boards in South East Wales. A regional sub group structure has been established, with the process of agreeing membership of the new South East Wales Safeguarding Children Board now taking place. A development session is arranged for 14th December for members of the new Board, and this will focus on identifying priorities and agreeing a strategic vision. A regional Engagement and Communication sub group is developing a Communication and Engagement strategy for the new Board. Work is also ongoing in relation to developing Child Practice Reviews, which are replacing the serious case review process, and will be live from January 2013. The Welsh Government is rolling out training for this in November and December.

Regional Safeguarding Children Training - all professionals and volunteers who are having contact with children and young people should receive safeguarding children training. Level 1 training is a basic introduction to child abuse and neglect, level 2 develops this knowledge, and also includes information about child protection processes and procedures and level 3 training is for professionals who are regularly involved in child protection processes and procedures. The regional training plan for 2012-2013 is now available on the professionals section of the website.

Chronic Neglect Research - the Board has been working with Professor Jan Horwath from Sheffield University to research how the Board works with chronic neglect cases. The findings of the research were presented to the Board in

September, and a multi agency task and finish group has been established to address the areas for improvement the research identified. Overall Professor Horwath concluded that there is some excellent practice going on in Caerphilly to protect children who are experiencing chronic neglect but it is important to ensure that this is consistent.

If you have any queries regarding the above information or would like to know more about Caerphilly Safeguarding Children Board, practitioner forums, training etc, please contact Zarah Newman, Board Co-ordinator on 01443 864798 or newmaz@caerphilly.gov.uk

If you want to learn more about the Board and what it does or access any of the leaflets, guidance etc produced by the Board then visit our website – www.caerphillysafeguarding.org.uk